

Registered Office Details:

Stock Broker Name	Registration No.	Registered Address	Branch Address	Contact No	Email Id
ICICI Securities Limited	INZ000183631	ICICI Venture House, Appasaheb Marathe Marg, Mumbai 4000025, India	www.icicisecurities.com/contact-us	022 - 4070 1452	complianceofficer@icicisecurities.com
ICICI Securities Limited	INA000000094	ICICI Venture House, Appasaheb Marathe Marg, Mumbai 4000025, India	NA	022 - 68077100	mfadvisory@icicisecurities.com
ICICI Securities Limited	INH000000990	ICICI Venture House, Appasaheb Marathe Marg, Mumbai 4000025, India	NA	022 - 68077100	complianceofficer@icicisecurities.com

Escalation Matrix for Stock Broking:

Details	Contact Person	Address	Contact No	Working Days	Email Id
Customer Care	Mr. Sarfraz N Vanoo	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	1860 123 1122 / 022 - 33551122	Monday to Friday 8:00AM to 12:00 AM	helpdesk@icicidirect.com
Head-Customer Service & Experience	Mr. Saurav Sultania	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 40701452	Monday to Friday 9:30 AM to 5:30 PM	coo@icicidirect.com
Compliance Officer	Mr. Atul Agarwal	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997051	Monday to Friday 9:30 AM to 5:30 PM	complianceofficer@icicisecurities.com
CEO	Mr. T. K. Srirang	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997075	Monday to Friday 9:30 AM to 5:30 PM	isecceo@icicisecurities.com

Registered Office:

ICICI Venture House
Appasaheb Marathe Marg,
Prabhadevi,
Mumbai - 400 025

T (+91 22) 6807 7100

Corporate Office:

Building No. 03, Mindspace Juinagar,
Plot No. Gn-2/1/D,E,F, MIDC TTC
Industrial Area, Juinagar,
Navi Mumbai - 400706.

T (+91 22) 4070 1000

Member of National Stock
Exchange of India Ltd., BSE Ltd.
& Multi Commodity Exchange of
India Ltd.

SEBI Registration: INZ000183631
CIN No: U67120MH1995PLC086241

Compliance Officer (Broking Operations):

Mr. Atul Agrawal
complianceofficer@icicisecurities.com
Tel : (+91 22) 4070 1000

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Escalation Matrix for Investment Adviser (IA):

Details	Contact Person	Address	Contact No	Working Days	Email Id
Customer Care	Mr. Jeetu Jawrani	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 43532962	Monday to Friday 9.00 AM to 5.30 PM	helpdesk@icicidirect.com
Head Customer Service & Experience	Mr. Saurav Sultania	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 40701452	Monday to Friday 9:30 AM to 5:30 PM	coo@icicidirect.com
Compliance Officer	Mr. Atul Agarwal	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997051	Monday to Friday 9:30 AM to 5:30 PM	complianceofficer@icicisecurities.com
CEO	Mr. T. K. Srirang	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997075	Monday to Friday 9:30 AM to 5:30 PM	isecceo@icicisecurities.com
Principal Officer	Mr. Ketan Karkhanis	ICICI Venture House, Appasaheb Marathe Marg, Mumbai - 400025, India	022 - 68077100	Monday to Friday 9:30 AM to 5:30 PM	mfadvisory@icicisecurities.com

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Escalation Matrix for Research Analyst (RA):

Details	Contact Person	Address	Contact No	Working Days	Email Id
Customer Care	Mr. Jeetu Jawrani	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 43532962	Monday to Friday 9.00 AM to 5.30 PM	helpdesk@icicidirect.com
Head Customer Service & Experience	Mr. Saurav Sultania	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 40701452	Monday to Friday 9:30 AM to 5:30 PM	coo@icicidirect.com
Compliance Officer	Mr. Atul Agarwal	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997051	Monday to Friday 9:30 AM to 5:30 PM	complianceofficer@icicisecurities.com
CEO	Mr. T. K. Srirang	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997075	Monday to Friday 9:30 AM to 5:30 PM	isecceo@icicisecurities.com
Principal Officer	Mr. Pankaj Pandey	ICICI Venture House, Appasaheb Marathe Marg, Mumbai - 400025, India	022 - 68077100	Monday to Friday 9:30 AM to 5:30 PM	helpdesk@icicidirect.com

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In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- SEBI at <https://scores.sebi.gov.in>
- SMARTODR Dispute Website: <https://smartodr.in/>
- Exchange at:
 - NSE <https://investorhelpline.nseindia.com/NICEPLUS/>
 - BSE <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
 - MCX <https://www.mcxindia.com/Investor-Services>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal

Key Managerial Personnel Details:

Name of the Individual	Designation	Contact No.	Email Id
Mr. T. K. Srirang	MD & CEO	022 - 69997075	isecceo@icicisecurities.com
Mr. Ajay Saraf	Executive Director	022 - 69997054	iseced@icicisecurities.com
Mr. Harvinder Jaspal	Chief Financial Officer	022 - 69997051	iseccfo@icicisecurities.com
Mr. Raju Nanwani	Company Secretary	022 - 40701499	iseccs@icicisecurities.com
Mr. Sanjaykumar Tiwari	Chief Information Security Officer	022 - 3355 1122/ 1860 123 1122	ciso@icicisecurities.com
Mr. Prasanna Balachander	Executive Director	022 - 43532962	eddesk@icicisecurities.com